

## Why do we ask if you have additional support requirements?

We recognise that all our clients have different skills and abilities and some may have more challenges or barriers to overcome than others in business.

- The funders of our services require that we engage fully with people from all sections of the community including those who have **'barriers'** to running a business.

### What do we mean by 'Barriers'?

Any physical, mental, sensory or progressive conditions encountered at work. For example:

- Dyslexia
- Dyspraxia
- Speech impediments
- Epilepsy
- Chronic conditions such as arthritis
- Blind or partially sighted
- Deaf or partially deaf
- Physical disability
- Psychological conditions such as depression
- Learning Difficulties
- If you have recovered or are recovering from a long-term condition (such as Cancer or Crohn's disease).

Please help us demonstrate that we are an Equal Opportunity organisation by telling us about any barriers you may have.

### Sensitivity and Confidentiality

We are experienced in dealing sensitively with the diverse needs of all our clients, therefore the information you provide remains confidential and will only be used as statistics.

We understand that you may not want to be treated differently. If you require, we may be able to provide additional support to ensure our services are accessible to you – and we welcome your comments, ideas and suggestions. All our facilities are fully accessible to wheelchair users.

Our staff are happy to answer any questions you have in relation to this document, please call 020 8443 5457 or email [info@EnterpriseEnfield.org](mailto:info@EnterpriseEnfield.org) if you have any queries.